

DCMP Hurricane Ian Technical Assistance Webinar

Questions	Answers
What is the most accurate estimated number of clients requiring DCM services in response to Hurricane Ian?	DCM services is estimated by FEMA IA declarations. At the release of the RFP IA registration had closed and registration numbers have not changed.
Is there an incumbent DCM provider?	No.
How many contractors are going to be awarded contracts?	Maximum awards will be 4. However, service providers may apply for more than one group and could potentially be awarded more than one contract.
Will there be any set-asides for WOSBs, WBEs, DBEs?	No.
Are 501(c)(3) firms the only organizations eligible for award?	Yes, a required 501c3 determination letter is required as part of the application.
The RFP references temporary sheltering requirements; is there a current and ongoing need for temporary housing? (We provide all areas of temporary housing support from haul and install to deactivation and can assist if there is a need for the Ian survivors)	Temporary housing is actively happening and will continue until survivors can be placed into permanent housing opportunities
Projected # of survivors needing DCM is 1,288 combined or per group?	The projected number of households in FEMA Direct Housing needing DCM services is projected total to be 1,188 households not individuals. FEMA estimates that 5% of survivors referred to the Individuals and Household Programs will require disaster case management support, with recommended ratio of 1 case manager to 35 clients.
Does each Provider need to contract with VL separately on each group?	We will work with contractor to contract with VL through DCMP grant.

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<p>Number of FEMA registrations per county and group</p>	<p>Number of registrations per county & group can be found on RFP page #6.</p>
<p>The RFP mentions that the Request for Advance is to be submitted with the application, but there is no link to upload the Request for Advance Form on the online application.</p>	<p>It can be submitted at time of contracting.</p>
<p>Is VF providing the risk assessment form referenced on page 34?</p>	<p>All required forms will be provided by Volunteer Florida.</p>
<p>Is the organization structure limited to Program Manager, Finance Manager, Data and Compliance Officer, DCM Supervisor, DCM, Admin, Resource Coordinator, Functional Needs Coordinator?</p>	<p>Staffing changes and considerations could be possible. A budget adjustment and a request must be made to FEAM, through Volunteer Florida.</p>
<p>Will there be a need to have a Functional Needs coordinator as part of the provider organization?</p>	<p>It is recommended.</p>
<p>Will a Resource Coordinator be assigned by VF or will each provider need to have a Resource Coordinator as part of their organization?</p>	<p>Volunteer Florida will have a Resource Coordinator identified to support each organization contracted to provide services.</p>
<p>Will support Staff be allowed such as HR specialist and Finance Analyst?</p>	<p>Staffing changes and considerations could be possible. A budget adjustment and a request must be made to FEAM, through Volunteer Florida.</p>
<p>We use Vision Link software for our DCM Program, will you cover the cost of the licenses for our Case Managers?</p>	<p>The cost of VisionLink will be funded under Federal Case Management. Volunteer Florida will work with service agencies to support licenses for case managers.</p>

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<p>We utilize a staffing agency to provide trained and qualified case management staff for our DCM programs, will this be acceptable to Volunteer Florida?</p>	<p>Yes, as long as the individuals meet the requirements of the grant and receive proper training.</p>
<p>Will the provider be required to have an office in each of the regions they are contracted to serve?</p>	<p>Service providers will not be required to have an office in each of the regions that they are contracted to serve, however it is expected that case managers meet face to face with disaster survivors.</p>
<p>Will staff be allowed to work remotely?</p>	<p>A physical office is not required, however access to the field and direct survivor contact is expected.</p>