



2019 ANNUAL REPORT



# VOLUNTEER FLORIDA

STRENGTHENING FLORIDA'S COMMUNITIES FOR OVER 25 YEARS



volunteerflorida





**AUTUMN KARLINSKY**

Volunteer Florida Commission Chair



**CLAY INGRAM**

Chief Executive Officer

Partners and Friends,

We are proud to present Volunteer Florida's 2019 annual report. 2019 was a tremendous year for Volunteer Florida and our partners. Under the leadership of Governor Ron DeSantis and First Lady Casey DeSantis, our agency made an incredible impact in Florida, from grant funding that supported disaster recovery and national service, to the launch of our new initiative, Volunteer Connect.

In partnership with First Lady DeSantis, Volunteer Florida launched Florida's official volunteer opportunities platform, Volunteer Connect. Volunteer Connect serves as an intermediary between 501(c)(3) organizations and governmental entities that mobilize volunteers and Floridians who are interested in engaging in community service.

This year marked the 25th Anniversary of AmeriCorps. In recognition of the thousands of Floridians who have pledged and continue to pledge to "get things done" for Florida's communities, Volunteer Florida hosted a service day in Panama City with partners and community leaders.

While our state was spared this hurricane season, Volunteer Florida continued to provide support to the Hurricane Irma and Hurricane Michael affected areas, distributing Florida Disaster Funds to support long-term recovery efforts in these communities.

Our agency hosted its fourth annual Suits for Session Service project, in partnership with Uber, during the 2019 Legislative Session. This year, Volunteer Florida and Uber collected 5,769 items of professional attire which were donated to organizations that supported youth and adult job-seekers in the Florida Panhandle striving to enter the workforce after Hurricane Michael.

From helping communities rebuild after disaster to mentoring underserved students, Volunteer Florida is committed to supporting service in the State of Florida. This year, the agency supported 35 AmeriCorps programs and 24 Volunteer Generation Fund (VGF) programs.

As we reflect on 2019 and kick off 2020, we extend our heartfelt gratitude to the Governor and First Lady, our partners in the Florida legislature, and our Volunteer Florida Commissioners, Foundation Board members, staff, partners, and sponsors who continue to support our efforts. We could not **#ServeFL** without you!

Yours in Service,

A handwritten signature in black ink that reads "Autumn Karlinsky".

Autumn Karlinsky  
Commission Chair

A handwritten signature in black ink that reads "Clay Ingram".

Clay Ingram  
Chief Executive Officer

# VOLUNTEER FLORIDA

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In 1994, Volunteer Florida was established in Florida Statutes to manage national service programs, such as AmeriCorps, and advocate for volunteerism throughout the Sunshine State. Since then, Volunteer Florida has evolved to serve as the state's lead agency for mobilizing volunteers and coordinating donations before, during and after disasters, including managing the Florida Disaster Fund. After 25 years, Volunteer Florida remains committed to promoting volunteerism in Florida, and recently launched the state's official volunteer opportunities platform, Volunteer Connect. Through our work, Volunteer Florida delivers high-impact volunteer programs and opportunities that engage Floridians, transform communities and make the state a better place to live.

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*In 2019, Volunteer Florida administered over **\$30 million** in federal, state and local funding to deliver high-impact national service and volunteer programs in Florida.*

***Every dollar invested by the State of Florida is leveraged to secure \$24 in non-state funding.***

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# NATIONAL SERVICE







# AMERICORPS FLORIDA

As Florida's lead agency for volunteerism and national service, one of our most important responsibilities is administering AmeriCorps funding for Florida students, schools and families. Volunteer Florida administers federal, state and local funding to deliver high-impact service programs across the state. This funding allows local organizations to put AmeriCorps members to work in schools and nonprofits.

Each year, nearly 1,500 young people across our state take the pledge to strengthen Florida's communities through AmeriCorps. AmeriCorps members serve in many different capacities, including educational support, veteran services, public land conservation, disaster response and more. Member activities include tutoring and mentoring underserved students, supporting veterans and military families, sustaining national parks, and rebuilding after disasters.

AmeriCorps members dedicate a year of their life in service to local organizations and gain invaluable job skills in preparation to enter the workforce or continue their education. Many AmeriCorps members attend college in the area in which they serve, providing a direct investment in Florida's colleges and universities.

## Volunteer Florida's 2018-2019 AmeriCorps grantees were as follows:

- ▶ AMIkids
- ▶ Big Brother Big Sisters of St. Lucie, Indian River & Okeechobee Counties
- ▶ Big Brothers Big Sisters of Greater Miami
- ▶ Boys and Girls Club of Martin County
- ▶ Boys and Girls Club of North Central Florida
- ▶ Boys and Girls Club of Palm Beach County
- ▶ Branches
- ▶ Breakthrough Miami
- ▶ Centro Campesino
- ▶ Children of Inmates
- ▶ City of Orlando
- ▶ City Year Jacksonville
- ▶ City Year Miami
- ▶ City Year Orlando
- ▶ Communities in Schools of Jacksonville
- ▶ Communities in Schools of Miami
- ▶ Firewall Centers
- ▶ Florida Department of Elder Affairs
- ▶ Florida Department of Environmental Protection
- ▶ Goodwill Industries of the Big Bend
- ▶ Literacy Coalition of Palm Beach County
- ▶ Manatee County Board of County Commissioners
- ▶ Metropolitan Ministries
- ▶ Miami Dade College - Wolfson Campus
- ▶ Northwest Florida State College
- ▶ Peacemakers Family Center
- ▶ Polk Education Foundation
- ▶ Teach for America Jacksonville
- ▶ Teach for America Miami
- ▶ Teach for America Orlando
- ▶ The Arc Jacksonville
- ▶ The Arc of Palm Beach County
- ▶ University of North Florida
- ▶ Up2Us

In 2019,  
Volunteer Florida's  
**1,437**  
AmeriCorps  
members

provided  
**1.6 million**  
hours of service

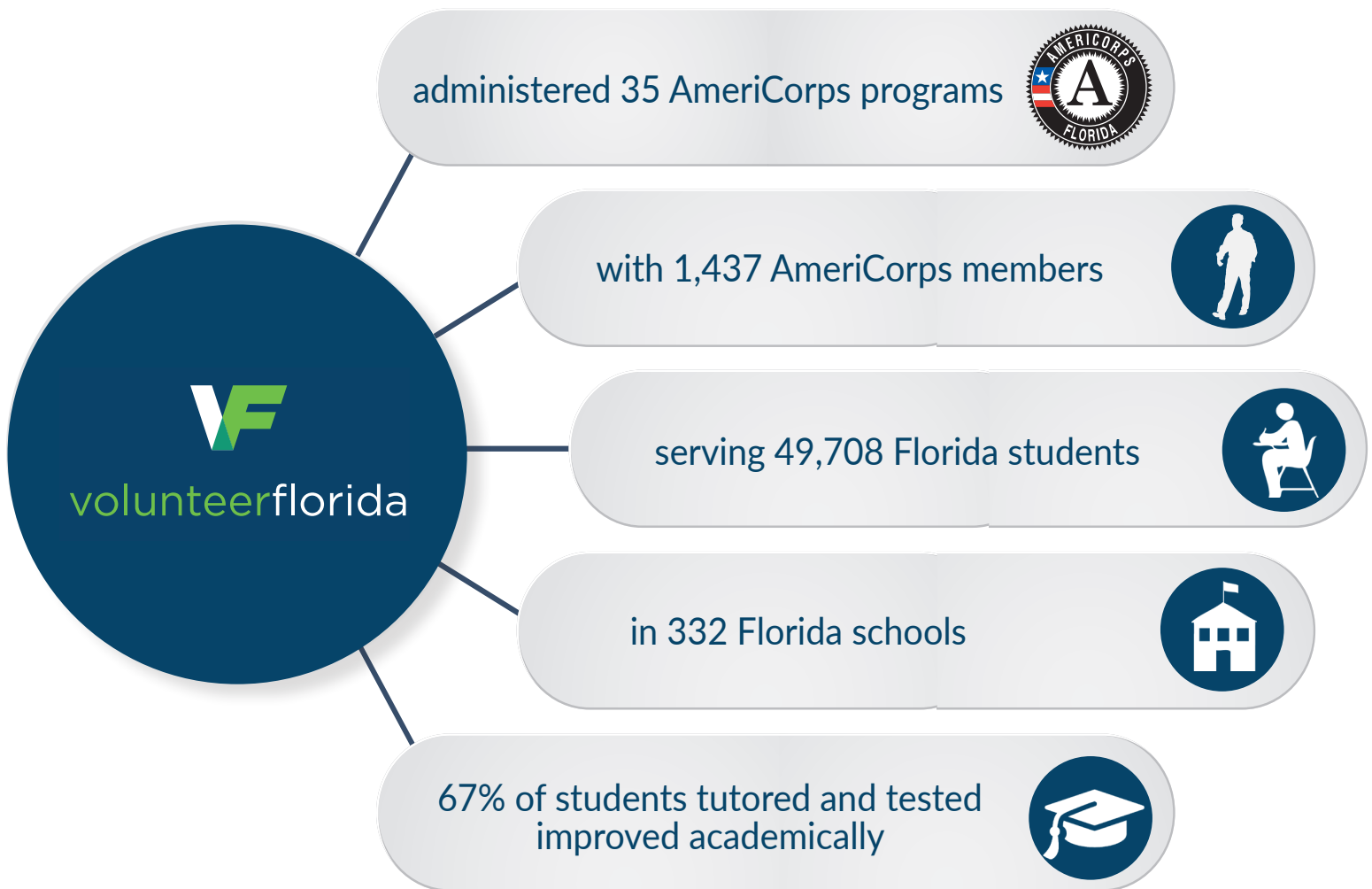
valued at  
**\$38.7 million**

Value of volunteer time provided by IndependentSector.org





# AMERICORPS FLORIDA





# AMERICORPS SERVICE SPOTLIGHT

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## METRO BRIGAIDE AMERICORPS







# METROPOLITAN MINISTRIES

HOPE IS HERE

THANK YOU  
AMERICORPS MEMBERS  
FOR YOUR SERVICE!

813.209.1000

[www.metromin.org](http://www.metromin.org)

## ► IMPACT

**40,000 MEALS**

SERVED PER MONTH

**740 AT RISK FAMILIES**

SERVED ANNUALLY

**468 REFERRALS**

FOR FOOD, HEALTHCARE & HOUSING

Volunteer Florida grantee, Metropolitan Ministries, supports the Metro Brigade AmeriCorps program, which engages members to provide housing, health and social services resources to homeless individuals at 14 partner locations in Tampa Bay. Members assist individuals to improve health outcomes and secure long term, stable housing.

This exemplary program was the national recipient of the Outstanding Service Program of the Year Award from America's Service Commissions, a nonpartisan, nonprofit organization representing and promoting 52 state service commissions across the United States and territories. This national award recognized the Metro Brigade as a leader in innovative AmeriCorps impact.



# AMERICORPS 25TH ANNIVERSARY

Over the past 25 years, AmeriCorps members have been getting things done for Florida's communities from tutoring underserved students to protecting our environment and helping rebuild after disaster.

To celebrate the 25th Anniversary of AmeriCorps, Volunteer Florida hosted a service day in Panama City where staff, Commissioners, Foundation Board members and community leaders worked alongside AmeriCorps members to help rebuild a home that was damaged during Hurricane Michael.





# AMERICORPS 25TH ANNIVERSARY

*"For more than a quarter century, AmeriCorps members have been getting things done throughout Florida, from mentoring our students to helping rebuild after a disaster. I couldn't have imagined a better way to celebrate this incredible milestone than a day of service helping those still recovering from Hurricane Michael."*  
- Clay Ingram, Volunteer Florida CEO



AmeriCorps members and staff from Volunteer Florida's AmeriCorps programs, AMIkids, Florida Department of Environmental Protection, Goodwill Industries of the Big Bend and Northwest Florida State College joined the day of service that was co-hosted by SBP, Inc.

SBP, Inc. (a Volunteer Florida AmeriCorps program and a Florida Disaster Fund grant recipient) is a nonprofit, disaster relief organization that partnered with HOPE Panhandle to provide recovery assistance in the Hurricane Michael-affected areas of Florida.

## 25 YEARS OF AMERICORPS SERVICE IN FLORIDA

Since 1994, more than  
**35,000**  
Florida residents

have served over  
**50 million**  
hours through  
AmeriCorps

earning over  
**\$113 million**  
in Segal AmeriCorps  
Education Awards



# VOLUNTEER GENERATION FUND

Volunteer Florida is proud to administer the federal Volunteer Generation Fund (VGF) in Florida. VGF focuses on increasing the capacity of organizations to recruit, manage and retain skills-based volunteers to serve in high-value volunteer assignments. Skills-based volunteerism expands the impact of community organizations by leveraging the skills of professionals, such as accountants, IT consultants, attorneys and teachers.

VGF grantees are in the heart of communities across the state, putting volunteers to work to provide STEM education opportunities, help job-seekers find employment and teach financial literacy, work readiness and entrepreneurship skills to Floridians.

In 2019,  
Volunteer Florida's  
**29,697**  
skills-based  
VGF volunteers

provided  
**359,900**  
hours of service  
in Florida

A value of  
**\$8.7 million**

Value of volunteer time provided by IndependentSector.org







# VOLUNTEER GENERATION FUND

**Volunteer Florida's 2018-2019 Volunteer Generation Fund grantees were as follows:**

- ▶ Ann Storck Center
- ▶ Big Brothers Big Sisters of the Big Bend
- ▶ Changing Homelessness
- ▶ Episcopal Children's Services
- ▶ Florida Peer Support Association
- ▶ Girls on the Run of the Big Bend
- ▶ Junior Achievement of Greater Miami
- ▶ Junior Achievement of South Florida
- ▶ Key Biscayne Community Foundation
- ▶ Learning for Success
- ▶ Manna Food Bank Incorporated
- ▶ Metropolitan Ministries
- ▶ Naples Senior Center at JFCS
- ▶ New Hope for Kids
- ▶ New Horizons of Southwest Florida
- ▶ Performing Arts Center Trust (aka Arsht Center)
- ▶ Saint Augustine Lighthouse and Maritime Museum
- ▶ Schott Memorial Center
- ▶ Seniors on a Mission
- ▶ Speak Up For Kids Of Palm Beach County
- ▶ St. Lucie County Oxbow Eco-Center
- ▶ Stetson University
- ▶ United Way of Broward County
- ▶ United Way of the Florida Keys





# VOLUNTEER GENERATION FUND SERVICE SPOTLIGHT

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## NAPLES SENIOR CENTER







## ► IMPACT

**200 HOT LUNCHES**  
SERVED WEEKLY

**1,500 SENIORS**  
SERVED ANNUALLY

**14,204 HOURS**  
VOLUNTEERED

The Naples Senior Center has skills-based volunteers that visit homebound seniors, drive seniors to medical appointments, teach classes at the Naples Seniors Center, serve weekly hot lunches to 200 socially isolated seniors, provide assistance to the agency dementia respite support groups, help seniors prepare their taxes, provide seniors with entertainment, help prepare seniors for hurricanes and even provide post disaster assistance when necessary.





## VOLUNTEER GENERATION FUND

Volunteer Florida conducted an external evaluation to understand the impact that the fund has had on skills-based volunteer organizations in the State of Florida. According to the study, Volunteer Florida has been able to empower 50,943 skills-based volunteers to serve 746,487 hours, a value of nearly \$17 million to the State of Florida.

Volunteer Florida administers VGF funding to nonprofit organizations throughout the state to help them recruit and retain skills-based volunteers which serve Florida students, families and communities. Additionally, organizations are able to improve their volunteer management practices and approaches to recruitment through VGF.

Between 2014 - 2018,  
**50,943 skills-based volunteers**  
served in Florida through Volunteer Florida's  
Volunteer Generation Fund.



These volunteers provided  
**746,487**  
hours of service.

A value of nearly

**\$17 million**





# VOLUNTEER GENERATION FUND



*“Volunteers are an integral part of many nonprofits as they help extend the reach and capacity of organizations to meet their missions. To ensure that we continue to meet the needs of our state, our agency felt it was important to conduct this study which is the first known effort undertaken by any VGF grantee in the nation.”*

*- Clay Ingram, Volunteer Florida CEO*





Volunteer Florida's LeaderCorps Program is designed to engage and provide additional leadership development opportunities for AmeriCorps members. Service leaders from across Florida are selected to be a part of LeaderCorps and advocate for volunteerism and civic engagement in their local communities.

In 2019, 21 AmeriCorps members representing 16 programs were selected to serve in LeaderCorps. During this year-long program, members received training in career development and leadership and attended a convening, as well as trainings and webinars. At the end of the year, LeaderCorps members designed and facilitated an end-of-year service project. The service projects, which took place throughout the state, provided experience in developing partnerships, working with businesses and developing a strategic plan. Through LeaderCorps, members continue to create positive, sustainable change in communities through service and leadership.

## Florida State Parks: Prairie Wildlife & Pollinator Fest Micanopy, Florida



During the Prairie Wildlife and Pollinator Fest at Paynes Prairie Preserve State Park, students aged 5-14 from six different elementary schools learned about native pollinators and their role in our ecosystem. The students were taught about insect and host plant interactions, how the ecosystem is supported by pollinators, and learned how to plant native wildflowers after a guided interpretation hike. 70% of students experienced a state park for the first time, and they gained an appreciation for the local ecosystems and conservation. Along with this, they were given the knowledge and tools to make a difference in their own yard. Each participant went home with a ready to plant package filled with native wildflower seeds donated by a partner organization.

**"The Pollinator Fest provided the opportunity to see the joy that nature and bugs can bring to a kid. It was a pleasure to make seed bombs with a lively bunch of kids who I'm sure have a new love for the outdoors!" - Fort Pierce Community Member**



## 2019 LeaderCorps Service Projects

Students and families served:

568



Care kits donated:

408



Additional volunteers recruited:

103



### Literacy Coalition of Palm Beach County: Dab into Self-Love Boynton Beach, Florida



The Dab into Self-Love service project focused on the empowerment of girls in 4th and 5th grade. The activities included a dance performance followed by discussion about the power of words, the importance of loving yourself and tools available to increase self-esteem. The girls designed mini vision boards reflecting future goals and explored steps to achieve those goals. Students increased communication skills and strategies for empowerment and self-care.

“Thank you for doing this event. I learned that I need to love myself more. I learned to believe in myself and to talk positive words to myself. I’m going to do better with loving myself.”

- Elementary School Participant









## PROMOTING VOLUNTEERISM IN FLORIDA



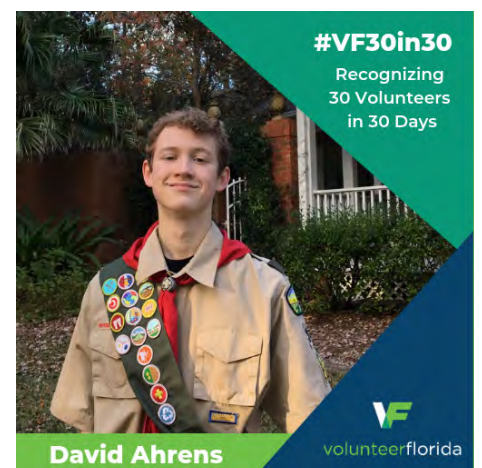
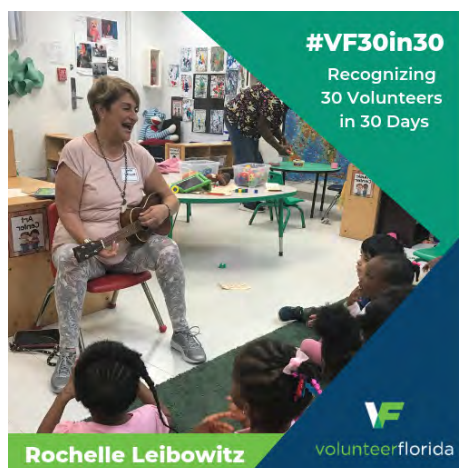
# PROMOTING VOLUNTEERISM IN FLORIDA

Volunteer Florida works to build the capacity of nonprofits to enlist and manage volunteers and promote volunteerism as an effective way to meet community needs. Efforts include volunteer management training opportunities and resources for nonprofits and public agencies, as well as grants administration to help rural communities mobilize volunteers in education.



## FLORIDA VOLUNTEER MONTH: #VF30in30

Every year, millions of Floridians strengthen our communities by engaging in volunteer work. During April, which is known as Florida Volunteer Month, Volunteer Florida promoted the power and value of volunteerism by featuring outstanding individuals across the state who are deeply committed to service. The #VF30in30 initiative showcased one of these individuals each day on social media, sharing their motivations and community impact.





## WHY VOLUNTEER?

Millions of volunteers across the state are critical to the success of Florida's communities. Whether coaching youth sports, building houses for those in need or preserving parks and greenways, Florida is a better place to live because of the impact of volunteers. Volunteers bring new perspectives and provide their time and talents, and amplify the messages of nonprofits and governmental groups.



*Volunteers contribute  
**\$8.2 billion of service to Florida annually.***

*Volunteering is associated with a  
**27% higher likelihood of employment.***



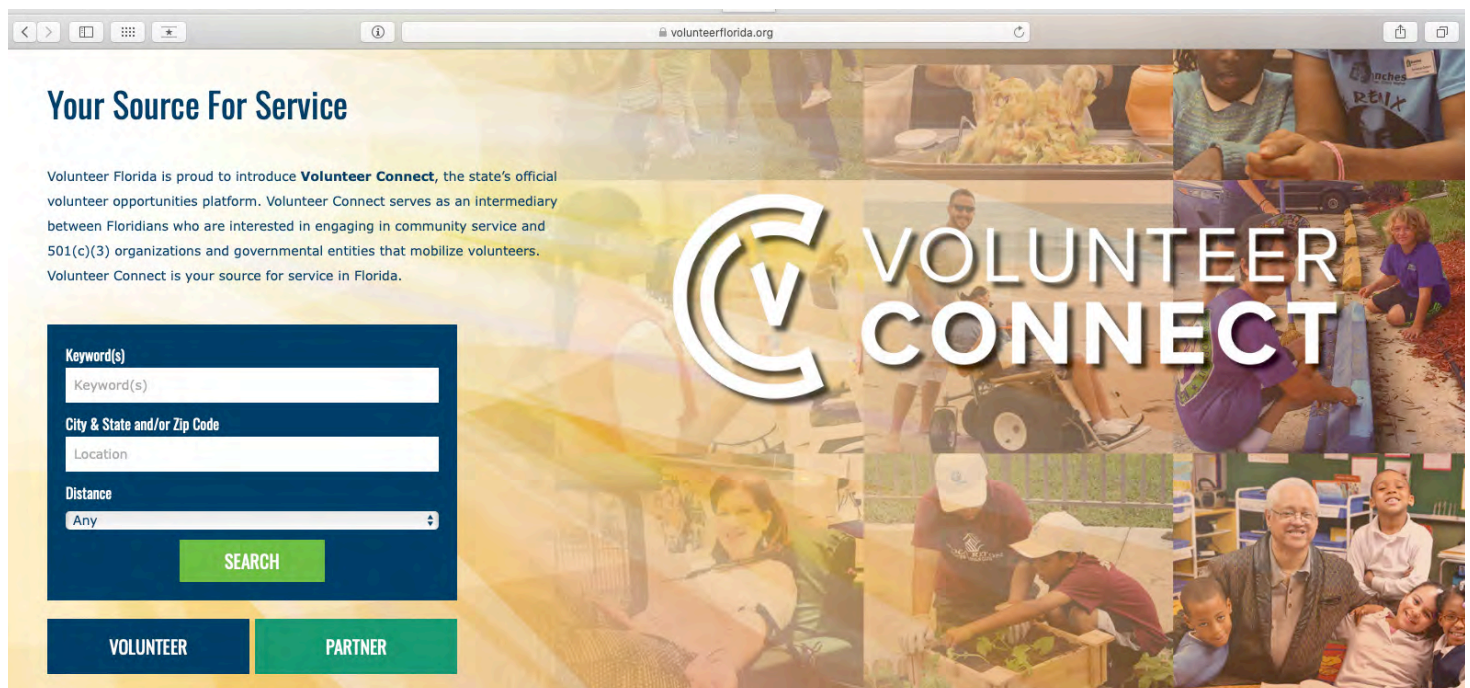
***Physical and mental health benefits  
are noticeable to those who volunteer.***





# VOLUNTEER CONNECT

In November, First Lady Casey DeSantis joined Volunteer Florida CEO Clay Ingram to announce that Florida's official volunteer opportunities platform, Volunteer Connect, launched to the public. Volunteer Connect provides a one-stop platform for Floridians to engage in community service with 501(c)(3) organizations and governmental entities that work with volunteers. The platform was created for organizations to register volunteers and post opportunities.



The screenshot shows the Volunteer Connect website interface. At the top, there's a navigation bar with the Volunteer Connect logo and the text "Your Source For Service". Below this, a paragraph describes the platform as the state's official volunteer opportunities platform, serving as an intermediary between Floridians and 501(c)(3) organizations. A search form is prominently displayed on the left, featuring fields for "Keyword(s)", "City & State and/or Zip Code", and "Distance", along with a "SEARCH" button. Below the search form are two buttons: "VOLUNTEER" and "PARTNER". The background of the page is a collage of images showing various volunteer activities, such as people working in a garden, a person painting a wall, and a group of people smiling.



*"Volunteer Connect is a platform that will help align volunteers with an organization that meets their interests and complements their skill sets. Volunteering is a fundamental civic responsibility that benefits all and really binds our communities together. I am thrilled that Volunteer Connect will help make it easier for Floridians to continue to provide extraordinary service to those in need."*

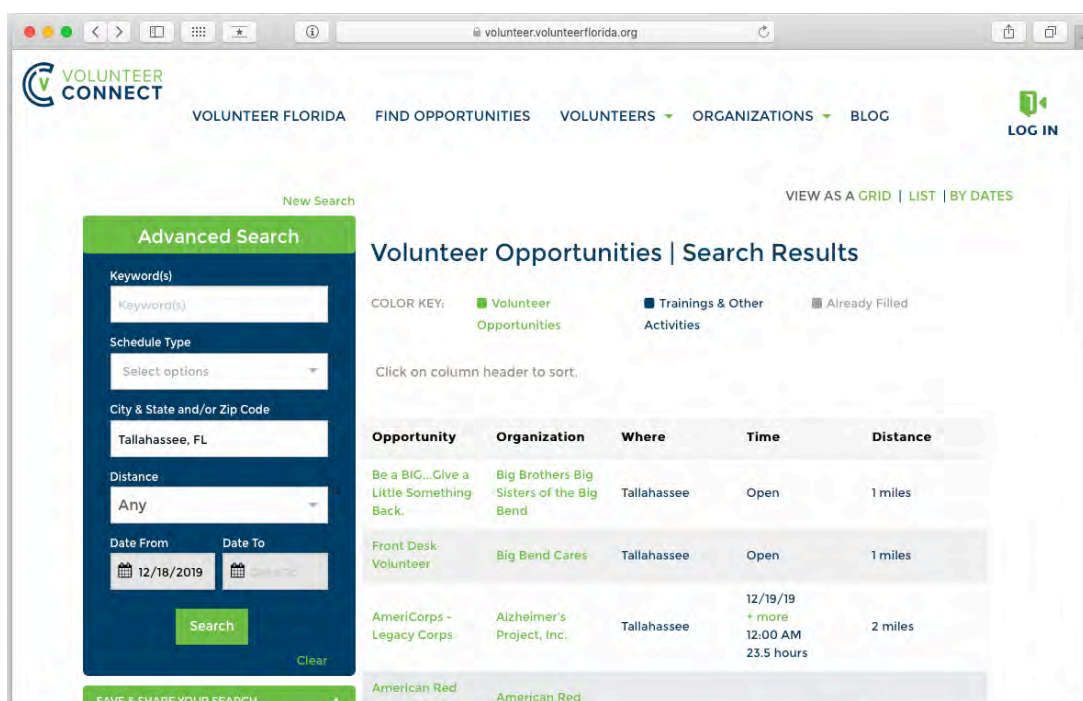
*- First Lady Casey DeSantis*



# VOLUNTEER CONNECT

“At Volunteer Florida, we recognized the need for an innovative and modern platform to connect nonprofits and governmental entities with volunteers,” said Volunteer Florida CEO Clay Ingram. “We are proud to launch Volunteer Connect as an easy-to-use solution, so that more people in Florida will accept our challenge and provide support to their communities. Everyone has a skill that is beneficial to a nonprofit, and by way of this centralized hub, we hope to not only make connections, but also shed light on the incredible need for volunteers.”

Eligible organizations can sign up with the site to more easily recruit and better manage volunteers. Volunteers can take advantage of user-friendly search features, including the ability to search opportunities by date, location, issue area, age or populations served.



The screenshot shows the Volunteer Connect website interface. On the left is an 'Advanced Search' sidebar with fields for Keyword(s), Schedule Type, City & State and/or Zip Code (Tallahassee, FL), Distance (Any), and Date From/To (12/18/2019). A 'Search' button is at the bottom of the sidebar. The main area is titled 'Volunteer Opportunities | Search Results' and includes a 'COLOR KEY' for Volunteer Opportunities (green), Trainings & Other Activities (blue), and Already Filled (grey). Below the key is a table of search results.

Opportunity	Organization	Where	Time	Distance
Be a BIG... Give a Little Something Back.	Big Brothers Big Sisters of the Big Bend	Tallahassee	Open	1 miles
Front Desk Volunteer	Big Bend Cares	Tallahassee	Open	1 miles
AmeriCorps - Legacy Corps	Alzheimer's Project, Inc.	Tallahassee	12/19/19 + more 12:00 AM 23.5 hours	2 miles
American Red Cross - Florida	American Red Cross - Florida			

Organizations of all sizes are welcome to use the platform. Service opportunities are diverse and range from lending executive expertise to nonprofits, supporting animal and rescue efforts, restoring shorelines through the planting of native flora, to helping communities rebuild after a disaster.

In addition to connecting volunteers to needs in their community, Volunteer Connect hopes to ensure a better volunteer experience through virtual volunteer management training for organizations and education about service for volunteers.



## #SUITSFORSESSION

In April, elected officials, legislative staff, state employees and other local supporters participated in Volunteer Florida's fourth annual Suits for Session service project by donating new or gently-used professional attire at the Florida State Capitol and state office buildings.



Following Suits for Session collection, Volunteer Florida staff and volunteers sorted and prepared the items for delivery. Organizations supporting youth and adult job-seekers in the Florida Panhandle striving to enter the workforce after Hurricane Michael received the donations.



Recipient organizations included AMIkids Emerald Coast, Gadsden and Panama City Marine Institute locations, as well as CareerSource Chipola and Gulf Coast locations. In total, the service project resulted in the collection of over 5,769 items of professional attire and benefitted job-seekers statewide.

# #SUITSFORSESSION IMPACT



**5,769 items**  
of men's and women's  
professional attire collected

*"I needed clothing to help with my job search because I lost a lot from Hurricane Michael. I would like to give a great, big thank-you to Volunteer Florida for helping our 850 community!"*

*- Teri, #SuitsforSession Clothing Recipient*

*"The suit distribution hosted by CareerSource Gulf Coast helped me find business attire. Thank you, CareerSource Gulf Coast and Volunteer Florida, for hosting this event!"*

*- Thomas, #SuitsforSession Clothing Recipient*

*"The event held by CareerSource Gulf Coast helped me get a pantsuit for job interviews. Thank you to CareerSource Gulf Coast and Volunteer Florida for this great opportunity!"*

*- Tara, #SuitsforSession Clothing Recipient*

## MICHELLE DENNARD

President and CEO of CareerSource Florida

"There are many Floridians who may need a little help with their professional attire as they prepare to take an important next step on the path to employment and career advancement. The CareerSource Florida network is proud to support Volunteer Florida's annual Suits for Session drive to help our neighbors dress for success, particularly those who lost so much in the wake of Hurricane Michael."











# EMERGENCY MANAGEMENT





# EMERGENCY MANAGEMENT TRAINING

Volunteer Florida is the state's lead agency for coordinating volunteers and donations before, during and after disasters. Local governments and nonprofits across the state turn to Volunteer Florida before disasters strike for training on volunteer and donations management. Volunteer Florida provides training to these local partners to ensure that government agencies, nonprofits and the business community are positioned to effectively utilize volunteers and manage donations during and after disasters.

**Trainings and workshops held**

**45**



**Number of people trained**

**2,550**



**Number of Florida counties represented**

**67**





# FLORIDA DISASTER FUND

The Florida Disaster Fund, administered by Volunteer Florida Foundation, was established in 2004 to fulfill unmet needs after disasters. This allows Floridians to benefit from all available resources with maximum efficiency, limiting duplication of effort. The Volunteer Florida Foundation distributes the Florida Disaster Fund among voluntary organizations that have identified unmet needs and are engaged in disaster response and long-term recovery activities in Florida.

Immediately following a disaster, these organizations and affiliated volunteers assist with urgent activities, such as sheltering, debris cleanup and tree removal, tarping and roof repairs, mucking out and gutting of homes and distribution of water, food and other supplies.

In the months or even years after a disaster, these organizations repair and rebuild homes, businesses, schools and eventually, communities. Some organizations also participate in individual case management, allowing them to assist with critical tasks like connecting disaster victims to local resources and helping them apply for federal assistance. These organizations also advocate for low-income, minority and elderly victims.

Since 2017, the Florida Disaster Fund has received approximately \$24 million in private contributions which has been allocated to more than 300 voluntary organizations.





# FLORIDA DISASTER FUND

This year, the Volunteer Florida Foundation continued to focus on supporting long-term recovery efforts in communities that were impacted by Hurricane Irma in 2017 and Hurricane Michael in 2018.

On the one year anniversary of Hurricane Michael, the Volunteer Florida Foundation awarded \$3.56 million to six organizations engaged in Hurricane Michael recovery efforts and \$5 million to ten organizations engaged in Hurricane Irma recovery efforts after a competitive application process.

## **Projects are extremely varied, but focus on direct impact to survivors such as:**

Building or rebuilding homes in Michael and Irma affected areas

Providing critical roof or other home repairs

Providing construction supplies for repair and rebuild efforts

Providing financial assistance to residents experiencing disaster-caused needs including rent/mortgage assistance

Providing affected survivors with needed household goods and furniture

Upgrading the Gulf District Schools HVAC system to ensure the health and well-being of staff and students

Replacing the volunteer fire station in the Town of Alford

Supporting staffing of long term recovery groups





# FLORIDA DISASTER FUND GRANTEES

In 2019, a total of \$8,560,000 in Florida Disaster Fund grants were awarded to 15 organizations that were engaged in recovery efforts in Hurricane Michael and Hurricane Irma affected areas.



# FLORIDA DISASTER FUND: HURRICANE MICHAEL

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## FEEDING GULF COAST







## ► IMPACT

**80 EMERGENCY  
DISTRIBUTION POINTS**  
ACTIVATED

**OVER 1,000  
DELIVERIES**  
MADE TO THOSE IN NEED

**8.7 MILLION  
POUNDS OF FOOD**  
DISTRIBUTED

Feeding the Gulf Coast, a member food bank in the Feeding Florida Network, began staging water and supplies at shelters around Bay County prior to Hurricane Michael's landfall. Immediately following landfall, the organization was engaged in distributing emergency food and other critical supplies to Northwest Florida communities impacted by the hurricane. To date, Feeding the Gulf Coast has distributed more than 8.7 million pounds of food and other disaster relief supplies, making over 1,000 deliveries. Our commitment to ensuring families in these communities are fed as they rebuild their homes and their lives remains.

*"One of my kids has special needs, so I stay home to take care of him. Money is normally tight, it's even tighter now after Hurricane Michael. Without the food we've been getting at the pantry, my kids would not have had enough to eat after this storm." - Lisa Clouse, Hurricane Michael Survivor*



# FLORIDA DISASTER FUND: HURRICANE IRMA

## COMPASS 82

### ► IMPACT

**74 HOUSEHOLDS  
SERVED**

**21 CONSTRUCTION  
PROJECTS**

**39 FAMILIES  
RELOCATED**

Compass 82 is a disaster recovery organization whose mission is to provide education, insurance advocacy and recovery solutions to disaster survivors. Compass 82 has conducted disaster case management services for over 2,000 households as part of the Hurricane Irma Disaster Case Management Program (DCMP) with FEMA and the State of Florida. Compass 82 utilizes partnerships with nonprofit organizations, long term recovery groups, and state and federal agencies in order to deliver needed resources to assist hurricane survivors on their road to recovery in Miami-Dade and Monroe Counties.





Noelle Rose and her husband, Danny Kapson's home was completely destroyed by Hurricane Irma. They stayed in temporary FEMA housing while construction began on their new modular home. Unfortunately, the FEMA housing program ended before construction was completed and the couple had to move to another temporary location. Thanks to Florida Disaster Fund funding, Compass 82 was able to arrange for financial assistance from multiple organizations to help offset the housing and moving costs. This ensured Noelle and Danny had a safe, sanitary, and secure housing situation while their construction was completed.

*"Our home was completely destroyed by hurricane Irma. This was our first experience with a natural disaster and we were left completely overwhelmed. Compass 82 helped us when we had the burden of a mortgage payment combined with a rent payment. They also provided a lot of emotional support. We could not have made a recovery without them." - Noelle Rose and Danny Kapson, Hurricane Irma Survivors*







# COMMUNITY EMERGENCY RESPONSE TEAM

## COMMUNITY EMERGENCY RESPONSE TEAM / **CITIZEN CORPS**

Community Emergency Response Teams (CERT) are specially-trained teams across the state that are equipped to take action following emergencies, such as hurricanes, tornadoes or wildfires. Volunteer Florida administers funding for their training, which focuses on basic disaster response skills, including fire safety, light search and rescue and disaster medical operations.

Following their training, citizens deploy to impacted areas so that they can assist in response and recovery. Citizens are prepared to offer immediate help to victims until professional services arrive, while also providing evacuation assistance and supporting damage assessment teams.

The Citizen Corps program was created to coordinate volunteer activities that make local communities safer, stronger and better prepared to respond to any emergency situation. Citizen Corps Councils focus on emergency planning and education that enhance community wide post-disaster resiliency.

In 2018-19, Volunteer Florida awarded \$120,000 in Federal Emergency Management Agency (FEMA) funding to 24 grantees, 22 CERT teams and 2 Citizen Corps Councils. In the last year, Florida CERT teams have provided training to 37,724 Florida citizens.





# COMMUNITY EMERGENCY RESPONSE TEAM

**Volunteer Florida's 2018-2019 CERT/Citizen Corps grantees were as follows:**

- ▶ Alachua County Emergency Management CERT
- ▶ Cape Coral CERT Program
- ▶ Charlotte County CERT
- ▶ City of Miami Beach CERT
- ▶ City of Miramar CERT
- ▶ City of Pensacola CERT
- ▶ East Lake Tarpon Fire District CERT
- ▶ Escambia County CERT
- ▶ Flagler County CERT
- ▶ Florida Gulf Coast University CERT
- ▶ Franklin County CERT
- ▶ Greater Naples Fire Rescue District CERT
- ▶ Hernando County CERT
- ▶ Lealman Special Fire Control District CERT
- ▶ Marion County Emergency Management CERT
- ▶ North Collier Fire Control & Rescue District CERT
- ▶ Orange County Emergency Management CERT
- ▶ Palm Beach County DEM Citizen Corps
- ▶ Polk County Board of County Commissioners CERT
- ▶ Santa Rosa County Citizen Corps Program CERT
- ▶ South County Communities CERT
- ▶ Town of Century CERT
- ▶ Town of Davie Fire Rescue Department CERT
- ▶ Walton County Emergency Management Citizen Corps





# COMMUNITY EMERGENCY RESPONSE TEAM SERVICE SPOTLIGHT

## CHARLOTTE COUNTY CERT

### ► IMPACT

**12,000**  
**HOURS SERVED**  
DURING HURRICANE IRMA

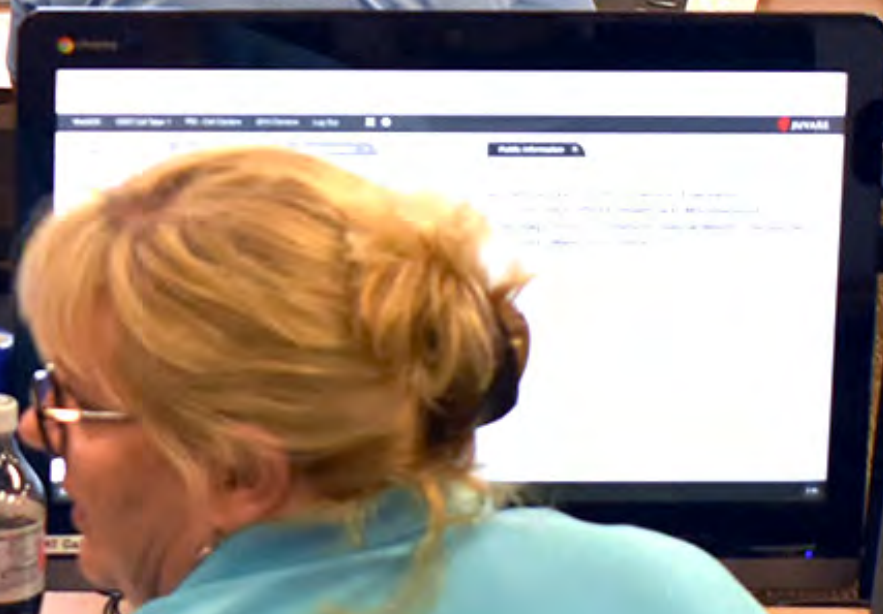
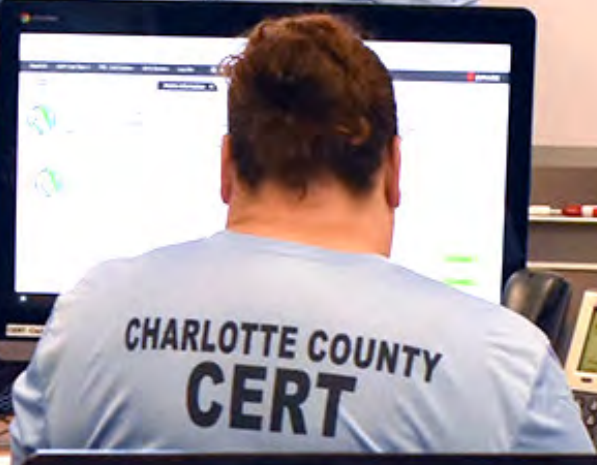
**1,000**  
**CITIZENS TRAINED**  
IN "STOP THE BLEED" PROTOCOL

**500**  
**"STOP THE BLEED" KITS**  
PLACED IN LOCAL CLASSROOMS

The Charlotte County Community Emergency Response Team's (CERT) mission is to serve and safeguard their community through efficient and effective volunteer service, which helps protect life and property ensuring "the greatest good for the greatest number." Every year they work thousands of hours to help make Charlotte County more resilient. During blue skies they provide "stop the bleed" training to all school staff in Charlotte County. They also provide this vital training to residents of Charlotte and surrounding counties. In addition, Charlotte County CERT provides fire fighter rehab to Charlotte and surrounding counties during training and live fire activations. Their program has been highlighted throughout the state for how efficiently they are able to get fire fighters ready to safely return to work.



941 833-4004













# VOLUNTEER FLORIDA FOUNDATION

The Volunteer Florida Foundation is Volunteer Florida's direct support organization, providing funds to administer high-impact national service programs and promote volunteerism throughout the state, while managing the Florida Disaster Fund - Florida's official fund to assist communities with disaster response and recovery. The Foundation is also responsible for the Governor's special initiatives, including the Black History Month and Hispanic Heritage Month celebrations and student contests.

## 2019 FOUNDATION BOARD MEMBERS

**DEREK COOPER** | CHAIR | WEST PALM BEACH  
Vice President of Government Affairs and Community Investment, Comcast

**MARITZA ROVIRA-FORINO** | VICE CHAIR | TAMPA  
MBE Director / Client Relations, Foresight Construction Group

**MONESIA BROWN** | TREASURER | TALLAHASSEE  
Director of Public Affairs and Government Relations, Walmart

**TAJIANA ANCORA-BROWN** | ORLANDO  
External Affairs Director, Walt Disney World

**CHUCHA BARBER** | IMMEDIATE PAST CHAIR | TALLAHASSEE  
President, Chucha Barber Productions

**DEBRA KERR** | SOUTHWEST RANCHES  
CEO, Debra Kerr, LLC

**WADE LITCHFIELD** | PALM BEACH  
Vice President and General Counsel, Florida Power & Light

**CINDY O'CONNELL** | TALLAHASSEE  
Director, Florida Prepaid College Foundation

**TAMELA PERDUE** | TALLAHASSEE  
Senior Vice President of Legislative & Government Affairs, Sunshine Health

**CASEY REED** | TALLAHASSEE  
Regional Director of External Affairs, AT&T Florida

**STEVEN UHLFELDER** | TALLAHASSEE  
Attorney, Uhlfelder & Associates

## FLORIDA GUBERNATORIAL FELLOWS PROGRAM

The Volunteer Florida Foundation also administers the funding for the Florida Gubernatorial Fellows Program, which educates and cultivates Florida's future leaders. This non-partisan program immerses students from public and private universities in key areas of state government. During their nine-month tenure in Tallahassee, Fellows receive advanced on-the-job training that will carry them through their professional careers.







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FOUNDATION

# VOLUNTEER FLORIDA FOUNDATION





# HISPANIC HERITAGE MONTH

Volunteer Florida Foundation was proud to support Governor DeSantis' and First Lady Casey DeSantis' 2019 Hispanic Heritage Month Art, Essay and Excellence in Education Awards Contests in October. This year's theme was Celebrating Public Service, which honored the Hispanic-American public servants that have contributed to Florida's rich history.



This year's High School Excellence in Education Award winner was Jorge Bauzo. Mr. Bauzo teaches Spanish I and II to high school students in Washington County. In addition to his Spanish classes, Mr. Bauzo also helps students with industry certifications, SAT/ACT preparation, graduation requirements, extracurricular activity transportation, all while pursuing his doctorate in Education.





# BLACK HISTORY MONTH

In February, Volunteer Florida Foundation celebrated Black History Month by supporting Governor DeSantis' and First Lady Casey DeSantis' 2019 Black History Month Art, Essay and Excellence in Education Awards Contests. Winners of the essay contest received four year scholarships provided by the Florida Prepaid College Foundation.



This year's Elementary School Essay winner, Maliyah Altamar, wrote her essay about Mary McLeod Bethune, an American educator, stateswoman and civil rights activist who founded what is now Bethune-Cookman University.



*"Being the winner of the Black History Month Essay Contest and visiting the Governor's Mansion was a wonderful experience. It was an absolute honor to meet the Florida Governor and First Lady. I was very grateful to receive such an amazing award; it helped me to understand that in life, anything is possible and greatness can be achieved if a person is determined and motivated. Winning the Black History Essay Contest has presented a whole new world of opportunities and a brighter future."*

*- Maliyah Altamar, Black History Month Essay Winner*



# FINANCIAL SHEET

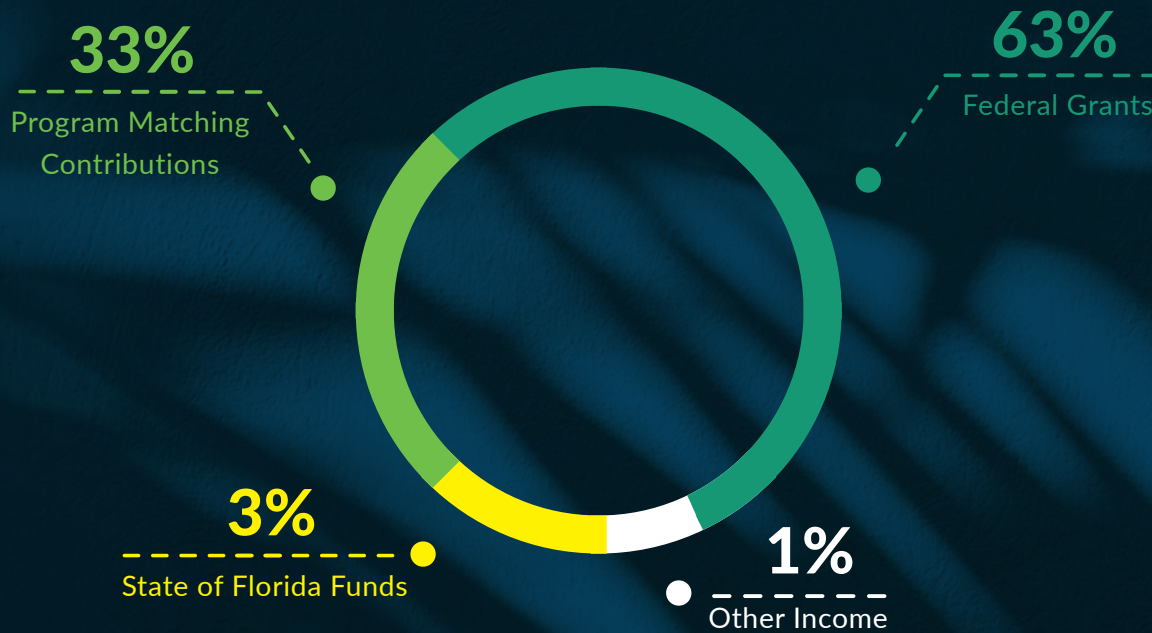
**FLORIDA COMMISSION ON COMMUNITY SERVICE  
STATEMENT OF REVENUES, EXPENDITURES,  
AND CHANGES IN FUND BALANCE -  
GOVERNMENTAL FUND  
Year Ended June 30, 2019**

	Special Revenue Fund
REVENUES	
Federal grants	\$ 21,593,012
Program matching contributions	11,319,337
State of Florida funds	1,179,596
Other Income	88,455
TOTAL REVENUES	<u>34,180,400</u>
EXPENDITURES	
Current:	
Volunteer program services:	
Sub-grantee transfers	19,892,668
Program matching expenditures	11,319,337
Personnel services	2,229,312
Operating expenses	<u>834,027</u>
TOTAL EXPENDITURES	<u>34,275,344</u>
NET CHANGE IN FUND BALANCE - GOVERNMENTAL FUND	( 94,944)
FUND BALANCE, BEGINNING OF YEAR	<u>327,081</u>
FUND BALANCE, END OF YEAR	\$ <u><u>232,137</u></u>



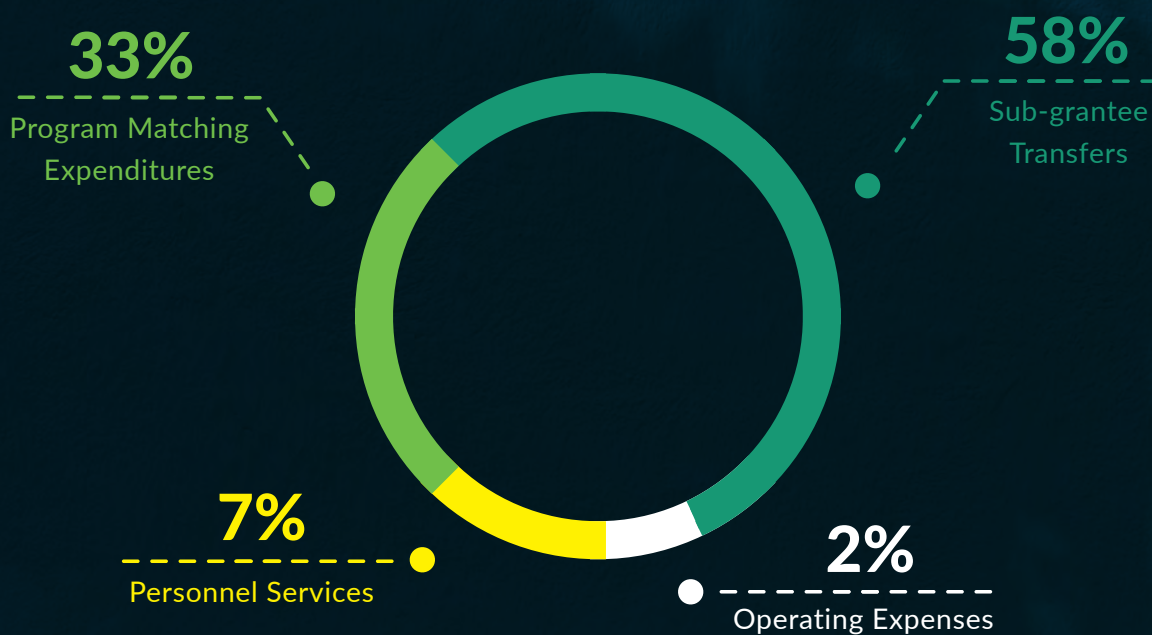
## REVENUES (2018-2019)

\$34,180,400



## EXPENDITURES (2018-2019)

\$34,275,344







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**2019 COMMISSIONERS**



**AUTUMN KARLINSKY, RDH** | CHAIR | WESTON  
Volunteer and Philanthropist

**KERRY ANNE SCHULTZ** | VICE CHAIR | NAVARRE  
Attorney, Fountain, Schultz & Associates, P.L.

**TODD DEMKO** | TREASURER (JANUARY – JUNE) | CLEARWATER  
Senior Vice President, Flaharty Asset Management, LLC

**MARITZA ROVIRA-FORINO** | TREASURER (JUNE – DECEMBER) | TAMPA  
MBE Director / Client Relations, Foresight Construction Group

**SARAH “SAM” SEEVERS** | PAST CHAIR | NAVARRE  
Owner, Life's A Beach, LLC

**KELLI WALKER** | AT LARGE | TALLAHASSEE  
District Volunteer Coordinator, Leon County Schools

**CHUCHA BARBER** | TALLAHASSEE  
Principal, Chucha Barber Productions

**CHRISTINA BONARRIGO VILLAMIL** | CORAL GABLES  
Political Consultant, Converge GPS

**JAYNE CERIO** | TALLAHASSEE  
Community Advocate

**MEGHAN COLLINS** | TALLAHASSEE  
Director of Strategic Initiatives, Florida Department of Education

**JOHN DAVIS** | ORLANDO  
Executive Vice President, Orlando Regional Chamber of Commerce

**ASHTON HAYWARD** (JANUARY - MARCH) | PENSACOLA  
President, Andrews Research and Education Foundation

**KYLE HILL** | WASHINGTON, D.C.  
Legislative Correspondent, Office of US Senator Rick Scott

**BETSHELL “BILLIE” LOUIS** (JANUARY – JULY) | ORLANDO  
CNCS Representative  
Director, Florida State Office, Corporation for  
National & Community Service

**NATALIA MARTINEZ-KALININA** | MIAMI  
General Manager, Cambridge Innovation Center Miami

**PATRICIA “PENNY” MILLER** | OCALA  
Owner, Miller & Associates

**CINDY O'CONNELL** | TALLAHASSEE  
Director, Florida Prepaid College Foundation

**SABEEN PERWAIZ SYED** | JACKSONVILLE  
Executive Director, Florida Nonprofit Alliance

**LYS RUBIN** | PLANTATION  
Community Advocate

**JUDI SPANN, APR, CPRC** | JACKSONVILLE BEACH  
Director of Marketing and Communications, American  
Board of Perianesthesia Nursing Certification, Inc

**SUSAN TOWLER** | JACKSONVILLE  
Executive Director, Florida Blue Foundation

**CHARLES VICKERS** | TALLAHASSEE  
Chief Pilot and Aircraft Sales Manager,  
Flightline Group Inc. Aviation

**AMIEKO WATSON** (AUGUST – DECEMBER) | ATLANTA, GA  
CNCS Representative  
Acting State Director, Corporation for  
National & Community Service – Florida

**SHERRY WHELOCK** | CLERMONT  
CEO, Special Olympics Florida





## SPECIAL THANKS TO OUR PARTNERS

Volunteer Florida is grateful for our longstanding partnerships with the Corporation for National & Community Service, the Florida Department of Education and the Florida Division of Emergency Management. Our federal and state partners make it possible for Volunteer Florida to administer national service programs throughout the state, fulfill our critical role before, during and after emergencies and promote volunteerism in Florida. We look forward to continuing to serve Florida with these outstanding partners in 2020.







  
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