

EMERGENCY MANAGEMENT



Volunteer Florida is the lead agency for Emergency Support Function (ESF) 15 Volunteers and Donations for the Florida Division of Emergency Management.

- Coordinates with Florida Voluntary Organizations Active in Disaster (VOAD) and local and state government emergency management agencies to meet volunteer and donation needs
- Operates the Florida Volunteers and Donations Hotline: 1-800-FL-HELP-1
- Operates the web-based Florida Donations Portal
- Provides staffing during activation of the State Emergency Operation Center
- Serves as a communication conduit for situation reports
- Collects data on voluntary agency activities for statewide reporting and dissemination
- Administers the Florida Disaster Fund
- Provides training and presentations on volunteer and donations management
- Provides training and presentations on the roles of government and nongovernmental organizations in disaster preparedness, response, recovery and mitigation
- Provides fiscal and program management for federal, state and privately funded programs that support ESF 15 and nongovernmental organizations' emergency management activities. This includes the FEMA Disaster Case Management Program grant, disaster expense reimbursement programs and the Florida Disaster Fund
- Promotes "Cash, Confirm, Connect" message to encourage helpful donations



▶ In the active storm seasons of 2004 and 2005, Volunteer Florida coordinated over 252,000 volunteers and donations totaling more than \$289 million in value.*

▶ In 2012, Volunteer Florida's Emergency Management staff trained or delivered presentations to 1,798 participants.

▶ In response to Tropical Storm Debby more than 3,900 volunteers served more than 46,000 hours with a value of more than \$861,000. Volunteer Florida, as the statewide lead agency for volunteers and donations, worked in partnership with many voluntary organizations to support this voluntary response.*

* independentsector.org

VolunteerFlorida.org
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