

The Aidmatrix Network®

Volunteer Management Module



Technology Suite:

IN-KIND DONATIONS MANAGEMENT

From self-service web donation forms that can be integrated into your existing website, to automated call center tools that replace pen and paper — your unsolicited in-kind donations can be handled with courtesy, respect and efficiency.

VOLUNTEER MANAGEMENT

Easily manage unsolicited volunteers and coordinate with your VOAD members.

WAREHOUSE MANAGEMENT

Maintain real-time inventory tracking, including donors and recipients; share information with partners instantly; and maximize efficiency in getting quality donations to those in need.

FINANCIAL DONATIONS REFERRAL

Leverage your State website to quickly and efficiently route unsolicited financial donations to your State VOAD members.

The Aidmatrix Network® Volunteer Management Module is another tool included in your disaster kit. This online application is used to manage unaffiliated volunteers who offer their services during a disaster. It provides easy, online methods for the State Donation Coordination Team (DCT) to connect volunteers with State Voluntary Organizations Active in Disaster (VOAD).

Multiple Options for Managing Volunteers

The Volunteer module provides the DCT with three options for managing spontaneous volunteers. Option 1: It redirects volunteers to an existing volunteer management tool used by the State. Option 2: It refers volunteers to a State-approved list of voluntary organizations currently accepting volunteers. Option 3: It registers volunteers, saving the information to share with VOAD members.

Integrate Existing Volunteer Management Solutions

Many States already have volunteer management solutions in place. The State portal can redirect volunteers to the webpage for the existing solution. This integration keeps things simple by keeping the State portal as the centralized page for disaster information.

Refer Volunteers to State-Approved Nonprofits

The State portal can refer volunteers to a State-approved list of voluntary organizations that are currently accepting volunteers. The Volunteer module provides a list of national and State VOAD members from which the volunteer can choose. It then links the volunteer directly into the VOAD member's webpage for more information on volunteering. This gives the volunteer confidence that the relief agencies listed are approved by the State and are truly active in the disaster relief. This method is typically

used when there are limited State DCT resources to coordinate matching large volumes of volunteers with relevant VOAD members.

Register Volunteers and Build a Volunteer Database

The Volunteer module can take volunteer registrations online 24x7. It saves administrative time by having the volunteer complete information about their contact details, skill sets and preferred geographic location for volunteer work. The DCT can then share that information with VOAD members in order to match the volunteer with the best-suited organization. Meanwhile, the volunteer database remains available for future use to communicate volunteering opportunities.

View and Monitor Real-Time Volunteer Offers

The DCT can view and maintain a real-time inventory of volunteer offers to share with others. This can help better coordinate disaster relief programs with individual lists of affiliated volunteers to fill in the gaps of specific skills needed. Optimize plans based on skills available to make the best use of all resources. This single view compiles the data, saving precious time and energy.

Reporting, Integration and Administration

Run reports and sort based on geographic location, skill set and availability dates / times. All reports can be exported to Microsoft Excel® for integration with other systems for data sharing purposes. Administrators control access to reporting and custom menu visibility through user profiles to maintain the highest security standards.

Technical Architecture

PARTNERSHIP

Joining the Aidmatrix Network means you have a wealth of resources at your disposal. A community of relief agencies, governments and corporate partners offers collective knowledge of best practices and practical solutions — meaning you're never in it alone.

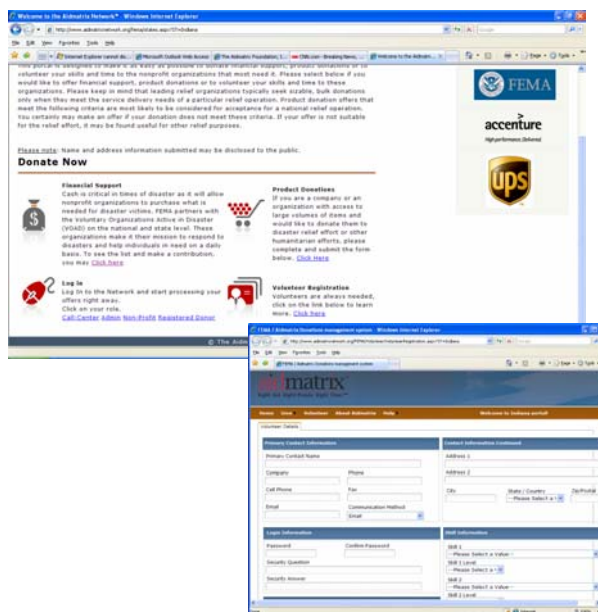
TECHNICAL SUPPORT

Whether it be a training question or help with activating during a disaster — we're here to help. Our mission is to empower your team to maximize the disaster relief available to those in need.

TURNKEY SOLUTIONS

We offer this service as a hosted application, so there is no hardware to maintain and no IT staff to hire.

For more information on any of our products or services please visit us on the Web at: www.aidmatrix.org



- **Core Modules** — built on Microsoft Visual Basic® .NET and SQL Server® database technology
- **Delivery Method** — Solution is delivered in Software-as-a-Service (SaaS) mode
- **Accessible from Any Web Browser** — end users need only an Internet connection and a web-browser to begin using the system; nothing to install or setup; allows you to easily share reports with others (e.g. headquarters, State disaster coordinators, partners)

Top: Portal Entry Page

Bottom: Volunteer Registration Page

Proof in Action

- *"We fully expect to maximize this tool to provide assistance to the victims of flooding throughout Iowa."*
David Miller, Administrator
Iowa Homeland Security and Emergency Management Division
2008 Midwest Flood Disaster Relief
- *"With this powerful tool, we can be assured that the ability to provide assistance to the victims of tornadoes and flooding throughout Indiana will be maximized."*
Isaac Randolph, Executive Director
Indiana Office of Faith-Based and Community Initiatives
2008 Midwest Flood Disaster Relief
- *"These are indeed exciting times in the field of disaster-related donations management, and the Aidmatrix solution is the cornerstone of it."*
Greg Smith, Individual Assistance Donations Manager
California Office of Emergency Services
2007 California Wildfire Disaster Relief

SERVICES INCLUDED

- Technical Support
- Setup
- Maintenance
- Application Support
- Hardware Support
- O/S Support
- Data Backup
- System Monitoring
- Security Monitoring
- 24x7 Uptime

aidmatrix[®]
Right Aid. Right People. Right Time.™

11701 Luna Road
Dallas, TX 75234
Phone 469.357.3185
Email info@aidmatrix.org